

तार : सनबोसेक, दिल्ली - 92  
Gram : CENBOSEC, Delhi-92  
E-Mail : cbsedli @ nda.vsnl.net.in  
website : www.cbse.nic.in



Phones : 22509252-59

Fax : 22515826

## केन्द्रीय माध्यमिक शिक्षा बोर्ड

(मानव संसाधन विकास मंत्रालय, भारत सरकार के आधीन एक स्वायत्त संगठन)

“शिक्षा केन्द्र” 2, समुदाय केन्द्र, प्रीत विहार, दिल्ली -110092

## CENTRAL BOARD OF SECONDARY EDUCATION

(An Autonomous Organisation under the Union Ministry of Human Resource development Govt. of India )

“SHIKSHA KENDRA”, 2, COMMUNITY CENTRE, PREET VIHAR, DELHI -110 092

पत्रांक

No..... F.No. Admn.II/HQ/Mini Tour/2007

दिनांक

27<sup>th</sup> July, 2007

To

M/s Satkar Tourist Bus Service  
474, Old Lajpat Rai Market  
Delhi-110006

Subject: Imposing of penalty and debarment of agency for three years on account of unsatisfactory services.

Sirs,

Attention is invited to this office letter No. Admn.II/M.T./2007/9904 dated 18.6.07, whereby your agency was requested to provide buses for various destinations of Board's Mini Tour-2007.

In this connection, I am to inform you that as per report received from the Incharge of the tour, the bus service provided by your agency for the route Delhi to Amritsar was highly unsatisfactory as a result of which the participants of the tour faced a lot of difficulties during the course of journey. The participants alongwith their small children were compelled to travel by autorickshaw from Amritsar to Vagha Boarder and back as the bus struck down. Similarly the Bus stopped in remote area at about 10.00 PM however the driver brought the bus upto Panipat and dropped the participants there. Thereafter the participants were again compelled to perform their journey from Panipat to their destination in Delhi /New Delhi/Ghaziabad by engaging their own conveyance. Now you can well imagine the unsatisfactory service extended by your agency. Under these compelled circumstances, The Competent Authority of the Board has decided to debar your agency for three years from assigning any Board's work besides making deductions according to clause '8' of the terms and conditions of the tender as given below:

- (i) Expenditure incurred for hiring four tempo for visiting Vagha Boarder due to non-availability of Bus in order

Rs. 1000/-

Contd.



(ii)	Expenditure incurred for hiring three sumo vehicle @ Rs. 1500/- each for reaching home from Panipat due to non-availability of Bus in order	Rs. 4500/-
(iii)	As per condition laid down in Tender form, EMD of Rs. 15000/- may be forfeited and 15% penalty may be levied on Rs. 37000/- i.e. Rs. 5550/-	Rs. 15000/- Rs. 5550/-
	<b>Total</b>	<u>Rs. 26050/-</u>

Yours faithfully

*sd/-*

(A.K.Mehrotra)  
Assistant Secretary (Admn.II)

Copy is forwarded for information to:

1. The HOD (Spl Exams)
2. The Joint Secretary, Regional Office Delhi.
3. ✓ The Joint Secretary (IT) with the request to upload this information on the Board's website under intimation to the undersigned.
4. Deputy Secretary (AIPMT)

*[Signature]*  
Assistant Secretary (Admn.II)

*23/3*